

## Switch position and switching state of the Shelly are different

Why is a consumer / lamp off even though the connected switch is on?

If Shelly switches are **controlled via a connected switch** as well as via **the Shelly app** or **other, higher-level home automation systems**, inconsistencies may occur at unfavorable parameter settings.

[In this german post](#), the topic was discussed and tested in more detail.

By appropriate adjustment of the settings, the problem can probably (usually) fix.