Issues Integration in the WLAN-Network

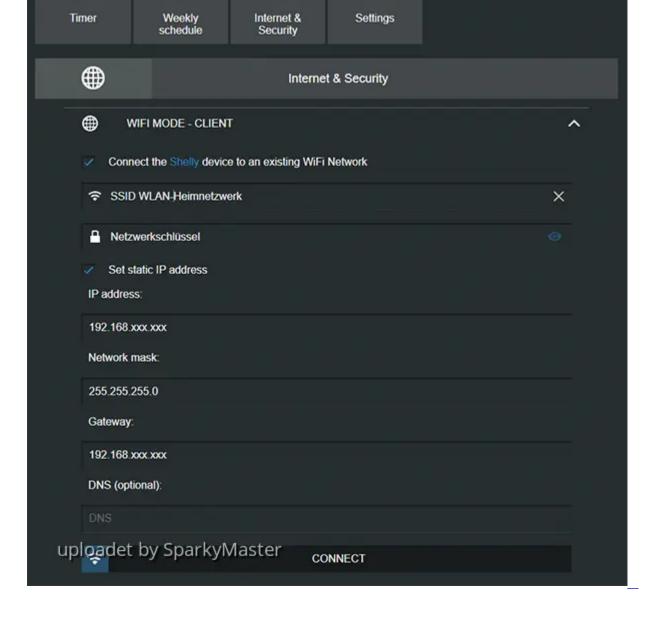
Issues Integration in the WLAN-Network

Integrating the Shellys into your home Wi-Fi network can sometimes be really frustrating. Several attempts are made, reset, new attempt, reset, new attempt, The game seems endless.

Often the problem sitting in front of the keyboard! |) The general distribution of the problem sitting in front of the keyboard!

Here are some ways to explain why WLAN integration failed:

- SSID incorrect -> upper and lower case note, literal error
- Workaround Problem Special characters: Copy SSID from router -> copy & paste
- Network key incorrect -> upper and lower case note, literal error
- Network ID incorrect -> IP outside the home network address range, Network mask wrong or missing
- Gateway wrong or missing -> usual IP Router
- IP should be outside the DHCP range
- Radio frequency: 2.4 2.5 GHz -> 5.0 GHz Disable frequency in the router if necessary
- Connect mobile device (iOS / Android) to the 2.4 GHz network



• Router-settings:

- 1. Wi-Fi security: Set to "Allow all new Wi-Fi devices"
- 2. If you have a successful connection, you can reset this setting.

